

Duke, Daphne

190651

From: Erskine, Randy H.
Sent: Wednesday, February 06, 2008 9:00 AM
To: Duke, Daphne
Subject: FW: France Telecom Corporate Solutions, L.L.C. - Quarterly Service Quality Report - Q4 2007
Attachments: CLEC Service Quality Report - Q4-2007.doc

From: joe.topel@orange-ftgroup.com [mailto:joe.topel@orange-ftgroup.com]
Sent: Tuesday, February 05, 2008 4:57 PM
To: Erskine, Randy H.
Subject: France Telecom Corporate Solutions, L.L.C. - Quarterly Service Quality Report - Q4 2007

Dear Sir/Madam,

Please find attached the Q4 2007 Quarterly Service Quality Report for France Telecom Corporate Solutions, L.L.C.

Please contact me with any questions or concerns.

Best Regards,

Joe Topel
Regulatory Manager
France Telecom Corporate Solutions, L.L.C.
13775 McLearen Road
Mail Stop 1100
Oak Hill, VA 20171
Phone: 703-375-7323
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SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

France Telecom Corporate Solutions, L.L.C.

QUARTER / YEAR

Q4 / 2007

Month:

Oct Nov Dec

Number of Customer Access Lines

5 5 5

Trouble Reports / Access Line (%)

Customer Out of Service Clearing Times (%)

New Installs Completed w/in 5 Days (%)

Commitments Fulfilled (%)

Comments / Explanations: FTCS is a non-facilities based reseller with one (1) customer in SC. All service functions are performed by the underlying carriers.

Person Making Report / Contact Information: Joe Topel, Regulatory Manager,
(703)-375-7323, 13775 McLearen Rd., Mail Stop 1100, Oak Hill, VA 20171